

# VILLAGE

September 26, 2018

«Investor»  
«Address»  
«City», «State» «Zip»

Village People, LLC is committed to safeguarding our former and current investor's confidential information. That is why we are writing to notify you about a recent event involving your information, the precautionary measures we are taking on your behalf, and steps we recommend you take based on this event.

## **What Happened?**

On August 14, 2018, we discovered that an unauthorized individual may have gained access to our network file server. Upon learning of this, we reset passwords, blocked the intruder's access to our systems, notified law enforcement, and immediately began an investigation to determine the scope of the incident. Our team worked diligently to rebuild affected systems, validate data, and restore services as quickly as possible. A thorough investigation was conducted by a forensic investigation firm to determine what happened, who was impacted, and what information may have been affected. We wanted to let you know this occurred and to assure you we take it very seriously.

## **What Information Was Involved?**

As part of the investigation, it was determined that some of our former and current investor's personal information may have been accessed, including possibly your name, address, Social Security number, date of birth, driver's license number and other employment related information. Although we have no evidence to suggest that your personal information has been misused, as a precaution we are notifying you about this incident.

## **What We Are Doing**

We wanted to let you know this had happened and assure you we take it very seriously. As a precaution, we are offering a complimentary one-year membership of Experian's® IdentityWorks. This product helps detect possible misuse of your personal information and provides you with identity protection support focused on immediate identification and resolution of identity theft. IdentityWorks is completely free and enrolling in this program will not impact your credit score. Unfortunately, due to privacy laws, we are not able to enroll you directly.

## **What You Can Do**

We encourage you to take advantage of identity theft protection services being offered. For more information on IdentityWorks<sup>SM</sup> and instructions on how to activate your complimentary one-year membership, please see the next section of this letter. For information on some additional steps you can take to protect your personal information, please see the pages that follow this letter.

**For More Information**

We deeply regret any inconvenience or concern this may have caused. To help prevent a similar incident in the future, we are taking steps to enhance our existing security protocols and are re-educating our staff for awareness on these types of incidents. If you have any questions, please call us at 877-877-2578 from 8:00 am through 8:00 pm Monday through Friday.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jenn Garrett". The signature is fluid and cursive, with the first name "Jenn" being more prominent than the last name "Garrett".

Jenn Garrett  
Chief Operating Officer

## **Additional details regarding your 12-MONTH EXPERIAN IDENTITYWORKS Membership**

While Identity Restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks<sup>SM</sup> as a complimentary one-year membership. This product provides you with identity detection and resolution of identity theft. To start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by**: December 31, 2018 (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: [www.experianidworks.com/credit](http://www.experianidworks.com/credit)
- Provide your **activation code:«Code»**

If you have questions about the product, need assistance with identity or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-890-9332 by [date]. Be prepared to provide engagement number «Engagement\_» as proof of eligibility for the identity restoration services by Experian.

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.\*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration agents are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE<sup>TM</sup>:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance<sup>\*\*</sup>:** Provides coverage for certain costs and unauthorized electronic fund transfers.

**What you can do to protect your information:** There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to [www.ExperianIDWorks.com/restoration](http://www.ExperianIDWorks.com/restoration) for this information.

\* Offline members will be eligible to call for additional reports quarterly after enrolling

\*\* Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions

### **Additional Steps You Can Take**

Regardless of whether you choose to take advantage of this free credit monitoring service, we recommend that you remain vigilant to the possibility of fraud and identity theft by reviewing your credit card, bank, and other financial statements for any unauthorized activity.

You may also obtain a copy of your credit report, free of charge, directly from each of the three nationwide credit reporting agencies once every 12 months. To order your credit report, please visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call toll free at 877-322-8228. Contact information for the three nationwide credit reporting agencies is as follows:

**Equifax**

P.O. Box 740241  
Atlanta, GA 30374  
[www.equifax.com](http://www.equifax.com)  
(800) 685-1111

**Experian**

P.O. Box 2002  
Allen, TX 75013  
[www.experian.com](http://www.experian.com)  
(888) 397-3742

**TransUnion**

P.O. Box 2000  
Chester, PA 19016  
[www.transunion.com](http://www.transunion.com)  
(800) 680-7289

If you believe that you are the victim of identity theft or have reason to believe that your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Office of the Attorney General in your home state. Contact information for the Federal Trade Commission is as follows:

Federal Trade Commission  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
[www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)  
1-877-438-4338

You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records.

ORIGIN:DC:BA (310) 820-8800  
SLEEPY HOLLOW  
BAKER HOSTETLER LLP  
11601 WILSHIRE BOULEVARD  
SUITE 1400  
LOS ANGELES, CA 90025  
UNITED STATES US

SHIP DATE: 23OCT18  
ACTWGT: 0.30 LB  
CAD: 112084532MWSX3200  
BILL SENDER

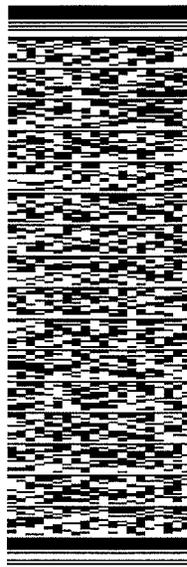
TO OFFICE OF THE ATTY GENERAL  
ATTN: OFFICE OF CONSUMER PROTECTIO  
555 FULLER AVE

HELENA MT 59601

REF: 113297/000001-10633

PO: NV: (310) 442-8824

DEPT:



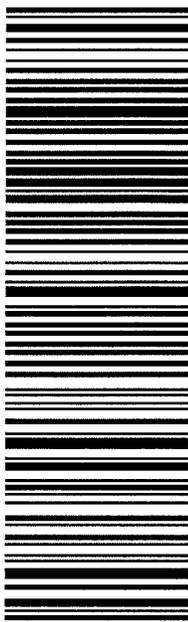
J182118081801uv

TRK# 7833 9656 6637  
0201

WED - 24 OCT 10:30A  
PRIORITY OVERNIGHT  
ASR

XHHLNA

MT-US  
59601  
GTF



552J188FB/DCA5

FOLD on this line and place in shipping pouch with bar code and delivery address visible

1. Fold the first printed page in half and use as the shipping label.
2. Place the label in a waybill pouch and affix it to your shipment so that the barcode portion of the label can be read and scanned.
3. Keep the second page as a receipt for your records. The receipt contains the terms and conditions of shipping and information useful for tracking your package.

**Legal Terms and Conditions**

Tendering packages by using this system constitutes your agreement to the service conditions for the transportation of your shipments as found in the applicable FedEx Service Guide, available upon request. FedEx will not be responsible for any claim in excess of the applicable declared value, whether the result of loss, damage, delay, non-delivery, misdelivery, or misinformation, unless you declare a higher value, pay an additional charge, document your actual loss and file a timely claim. Limitations found in the applicable FedEx Service Guide apply. Your right to recover from FedEx for any loss, including intrinsic value of the package, loss of sales, income interest, profit, attorney's fees, costs, and other forms of damage whether direct, incidental, consequential, or special is limited to the greater of 100 USD or the authorized declared value. Recovery cannot exceed actual documented loss. Maximum for items of extraordinary value is 500 USD, e.g. jewelry, precious metals, negotiable instruments and other items listed in our Service Guide. Written claims must be filed within strict time limits, see applicable FedEx Service Guide. FedEx will not be liable for loss or damage to prohibited items in any event or for your acts or omissions, including, without limitation, improper or insufficient packaging, securing, marking or addressing, or the acts or omissions of the recipient or anyone else with an interest in the package. See the applicable FedEx Service Guide for complete terms and conditions. To obtain information regarding how to file a claim or to obtain a Service Guide, please call 1-800-GO-FEDEX (1-800-463-3339).



<i>package id</i>	<i>from</i>	<i>vendor</i>
0327267	Stephanie Lucas (10633)	FedEx
<i>ship date</i>	Baker Hostetler LLP	<i>tracking number</i>
Tue, Oct 23 2018	11601 Wilshire Boulevard	783396566637
<i>to</i>	Suite 1400	<i>service</i>
Office of the Atty General	Los Angeles, CA 90025-	FedEx Priority Overnight®
Attn: Office of Consumer	0509	<i>packaging</i>
Protectio	US	FedEx® Envelope
555 FULLER AVE	8608847	<i>signature</i>
HELENA, MT 59601-3394	<i>billing</i>	Adult Signature Required
United States	Village People, L.L.C..HIS-	<i>courtesy quote</i>
3104428824	18: Network Intr...17700	23.56
<i>residential address</i>	(113297.113297.000001)	<i>Quote may not reflect all</i>
No	<i>operator</i>	<i>accessorial charges</i>
<i>return label</i>	Margaret Sweeney	
No	310-442-8824	
<i>notification type</i>	msweeney@bakerlaw.com	
Label Creation	<i>create time</i>	
Exception	10/23/18, 12:22PM	
Delivery		
Tendered		
<i>notification recipients</i>		
msweeney@bakerlaw.com		