



Information Technology
Social Sciences 126
The University of Montana
Missoula, MT 59812

October 6, 2016

[REDACTED]

Dear [REDACTED]

We are contacting you regarding an information security incident that occurred on September 12, 2016, at the University of Montana. In this incident, an attacker fraudulently obtained the email credentials of an employee of the ASUM Daycare. The incident was discovered on September 14, 2016, when the attacker used the account to send out large amounts of spam. UM took immediate action and disabled the email account. A thorough forensic investigation revealed that the attacker gained access to an email which contained a single cell phone photo of your social security card. There was no other personal information involved.

We are sincerely sorry that this incident took place. There is no indication that this information has been used improperly. However, we are keenly aware of how important personal information is to you. Out of an abundance of caution, the University of Montana has arranged for a complimentary one-year membership of Experian's ProtectMyID Alert. This product helps detect possible misuse of your personal information and provides you with identity protection services focused on immediate identification and resolution of identity theft. ProtectMyID Alert is completely free to you and enrolling in this program will not hurt your credit score. For more information on identity theft prevention and ProtectMyID Alert, including instructions on how to activate your complimentary one-year membership, please see the additional information provided in this letter.

If you want to take advantage of the free credit monitoring service, please see the following pages. If you have any questions not related to enrollment in the credit monitoring benefit, please contact me at (406) 243-6099. Your information privacy is very important to us and we will continue to work to educate our employees about how to ensure information protection for you and others.

Sincerely,

A handwritten signature in black ink, appearing to be "Matt Riley".

Matt Riley, Chief Information Officer
University of Montana