

Dear [REDACTED]:

The University of Maryland Faculty Physicians, Inc. (FPI) and the University of Maryland Medical Center (UMMC) value the privacy and confidentiality of our patients' information. Regrettably, this notice is regarding a recent incident that may have involved some of your information and explains the incident, measures we have taken and steps you can take in response.

FPI is the faculty practice plan for the physician practice groups affiliated with the University of Maryland School of Medicine, which supports certain physicians and staff who provide services to UMMC locations. Upon learning that there may have been unauthorized access to an email account that contained both FPI and UMMC patient information, the account was secured and a prompt and thorough investigation was commenced. As part of our investigation, we worked closely with external cybersecurity professionals. After an extensive forensic investigation and manual email review, it was determined on May 26, 2020 that the email account that was accessed between February 6 and February 11, 2020 may have contained some of your protected health information, including your name and one or more of the following: date of birth, medical record number (used for internal purposes only), and/or clinical information about care you received at an UMMC location or from an FPI-affiliated physician. Your Social Security number was **not** contained within the email account.

At this time, FPI and UMMC have no evidence that any of your information has been acquired or misused. Nevertheless, out of an abundance of caution, we are notifying you of this incident and assure you we take it very seriously. We recommend you review the statements you receive from your healthcare providers. If you see services you do not recognize, please contact your provider immediately.

We deeply regret any concern or inconvenience this incident may cause you. To help prevent something like this from happening again, FPI and UMMC are reviewing their email policies and procedures and working to further enhance email security.

**Should you have any questions, please call [REDACTED] Monday through Friday, 9:00 a.m. to 9:00 p.m. Eastern Time.**

Sincerely,



Sarah DeSantis  
Privacy Officer  
University of Maryland Faculty Physicians, Inc.



Martina Sedlak  
Corporate Compliance Director and Privacy Officer  
University of Maryland Medical Center