



c/o ID Experts  
PO Box 6336  
Portland, OR 97228-6336

<<mail id>>  
<<Name1>>  
<<Address1>>  
<<Address2>>  
<<City>><<State>><<Zip>>

<<Date>>

Dear <<Name>>:

As a result of ongoing security reviews, TaxSlayer identified on January 13, 2016 that an unauthorized third party, whom we believe obtained your username and password from another online service, may have accessed your TaxSlayer account between 10/10/2015 and 12/21/2015. In order to protect your account, we have temporarily disabled access. You will need to reset your password via the “forgot password” utility on the login page and authenticate yourself via multi-factor authentication. We have no evidence indicating that the technical security of TaxSlayer systems has been compromised.

The unauthorized third party may have obtained access to any information you included in a tax return or draft tax return saved on TaxSlayer, including your name and address, your Social Security number, the Social Security Numbers of your dependents, and other data contained on your 2014 tax return.

We care about our customers and security of their data. To help protect you, we are offering you free credit monitoring and restoration services through ID Experts®. ID Experts’ MyIDCare includes 12 months of credit monitoring, a \$1,000,000 insurance reimbursement policy, educational materials, and access to its fraud resolution representatives. You can contact ID Experts with questions or to enroll in the free services by calling 866-328-1984 or going to [www.myidcare.com/protectts](http://www.myidcare.com/protectts). Please do not discard this letter; you will need to reference the following access code when enrolling:

**Your access code is: <<Enrollment code>>**

ID Experts is available Monday through Friday from 6 a.m.–6 p.m. Pacific Time. Please note that the deadline to enroll is April 29, 2016.

We recommend that you immediately change your username and password for any other online account for which you use the same username and password. We also strongly recommend that you obtain an Identity Protection PIN (IP PIN) from the IRS. This is a unique PIN assigned to you that would be required to file your tax return. It will ensure that someone else cannot file a return with your Social Security number. You can obtain this PIN when the IRS begins offering them, estimated to be in late January, by going to <https://www.irs.gov/Individuals/Get-An-Identity-Protection-PIN>.

We encourage you to monitor your credit reports for fraudulent transactions or accounts. You may obtain a free copy of your credit report maintained by each of the three credit reporting agencies by visiting [www.annualcreditreport.com](http://www.annualcreditreport.com) or by calling toll-free 877-322-8228. Review the reports carefully, and if you find anything you do not understand or that is incorrect, contact the appropriate credit reporting agency. If you suspect fraudulent activity, you can contact your local law enforcement agency, the attorney general of your state, and the Federal Trade Commission.

You may also consider contacting the credit reporting agencies directly if you wish to put in place a fraud alert or security freeze. A fraud alert will notify any merchant checking your credit history that you may be the victim of identity theft and that the merchant should take additional measures to verify the application. Contacting any one of the three agencies will place an alert on your file at all three. A security freeze restricts all creditor access to your account but might also delay any requests you might make for new accounts. Inquire with the credit reporting agencies for their specific procedures regarding security freezes.

- Equifax: 1-800-525-6285; [www.equifax.com](http://www.equifax.com); P.O. Box 740241, Atlanta, GA 30374-0241
- Experian: 1-888-EXPERIAN (391-3742); [www.experian.com](http://www.experian.com); Fraud Victim Assistance Division, P.O. Box 9532, Allen, TX 75013
- TransUnion: 1-800-680-7289; [www.transunion.com](http://www.transunion.com); Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790

The Federal Trade Commission also provides information about how to avoid identity theft and what to do if you suspect your identity has been stolen.

The Federal Trade Commission  
Identity Theft Clearinghouse  
600 Pennsylvania Avenue NW  
Washington, D.C. 20580  
[www.consumer.ftc.gov](http://www.consumer.ftc.gov)  
1-877-ID-THEFT (877-438-4338)

You may also contact us with any questions: 866-328-1984. We regret any inconvenience you may experience as a result of this incident.

Sincerely,



Lisa Daniel  
Director, Customer Support