



Return Mail Processing Center  
PO Box 6336  
Portland, OR 97228-6336



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REDACTED

March 31, 2016

Dear REDACTED ,

ST VINCENT HEALTHCARE is committed to protecting the security and confidentiality of our patients' information. As part of our mission to provide high quality health care services, ST VINCENT HEALTHCARE participates in American College of Cardiology Foundation's (ACCF) National Cardiology Data Registry by periodically providing patient data to a secure database maintained by ACCF for quality analysis and quality improvement purposes. Regrettably, we are writing to inform you of an incident involving some of that information.

On December 23, 2015, we were notified by ACCF that during a redesign of its Registry, limited patient information was moved into a testing environment on its network in 2010 where it was accessible by four of its vendors. At the time, ACCF had no reason to believe any information had been compromised. On February 16, 2016, ACCF reported to ST VINCENT HEALTHCARE that it had changed its position as one vendor, believing the information to be test data, obtained this information and stored it on its own network on December 3, 2015. This vendor discovered and removed the patient information on December 10, 2015.

The information in the testing environment included your name, date of birth, social security number, registry patient ID and in some cases ST VINCENT HEALTHCARE medical record number and your zip code. We have no knowledge that your information has been misused in any way. However, as a precaution, we are offering you a free one-year membership of Experian's® ProtectMyID® Alert. This product helps detect possible misuse of your personal information and provides you with identity protection services focused on immediate identification and resolution of identity theft. ProtectMyID Alert is completely free to you and enrolling in this program will not hurt your credit score. For more information on identity theft prevention and ProtectMyID Alert, including instructions on how to activate your complimentary one-year membership, please see the additional information provided in this letter.

We deeply regret any inconvenience this may cause. To help prevent something like this from happening in the future, ACCF certified it destroyed the information in the testing environment and has assured us that they have enhanced the security measures currently in place to protect the patient information maintained by ACCF. If you have any questions, please call 1-844-754-5535, Monday through Friday, from 7:00 a.m. to 7:00 p.m. Mountain Time.

Sincerely,

Madonna C. Moranville, CHC, CHP, CHSS  
System Privacy/Security Officer  
SCL Health Integrity & Compliance Dept.



## Activate ProtectMyID Now in Three Easy Steps

1. ENSURE **That You Enroll By: July 7, 2016** (Your code will not work after this date.)
2. VISIT the **ProtectMyID Web Site to enroll: [www.protectmyid.com/redeem](http://www.protectmyid.com/redeem)**
3. PROVIDE **Your Activation Code: REDACTED**

If you have questions or need an alternative to enrolling online, please call 877-288-8057 and provide engagement #: **PC100424**

### ADDITIONAL DETAILS REGARDING YOUR 12-MONTH PROTECTMYID MEMBERSHIP:

A credit card is not required for enrollment.

Once your ProtectMyID membership is activated, you will receive the following features:

- **Free copy of your Experian credit report**
- **Surveillance Alerts for:**
  - **Daily Bureau Credit Monitoring:** Alerts of key changes & suspicious activity found on your Experian, Equifax® and TransUnion® credit reports.
- **Identity Theft Resolution & ProtectMyID ExtendCARE:** Toll-free access to US-based customer care and a dedicated Identify Theft Resolution agent who will walk you through the process of fraud resolution from start to finish for seamless service. They will investigate each incident; help with contacting credit grantors to dispute charges and close accounts including credit, debit and medical insurance cards; assist with freezing credit files; contact government agencies.
  - It is recognized that identity theft can happen months and even years after a data breach. To offer added protection, you will receive ExtendCARE™, which provides you with the same high-level of Fraud Resolution support even after your ProtectMyID membership has expired.
- **\$1 Million Identity Theft Insurance\*:** Immediately covers certain costs including, lost wages, private investigator fees, and unauthorized electronic fund transfers.

**Activate your membership today at [www.protectmyid.com/redeem](http://www.protectmyid.com/redeem)  
or call 877-288-8057 to register with the activation code above.**

Once your enrollment in ProtectMyID is complete, you should carefully review your credit report for inaccurate or suspicious items. If you have any questions about ProtectMyID, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 877-288-8057.

Even if you choose not to take advantage of this free credit monitoring service, we recommend that you remain vigilant to the possibility of fraud and identity theft by reviewing your credit card, bank, and other financial statements for any unauthorized activity. You may also obtain a copy of your credit report, free of charge, directly from each of the three nationwide credit reporting agencies. To order your credit report, free of charge once every 12 months, please visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting agencies is as follows:

Equifax  
PO Box 740241  
Atlanta, GA 30374  
[www.equifax.com](http://www.equifax.com)  
1-800-685-1111

Experian  
PO Box 2002  
Allen, TX 75013  
[www.experian.com](http://www.experian.com)  
1-888-397-3742

TransUnion  
PO Box 1000  
Chester, PA 19022  
[www.transunion.com](http://www.transunion.com)  
1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Office of the Attorney General in your home state. Contact information for the Federal Trade Commission is as follows:

Federal Trade Commission  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
[www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)  
1-877-438-4338



You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records.

\* Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of AIG. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.