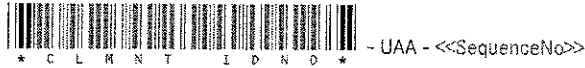


DIGNITY HEALTH ST JOSEPHS INCIDENT - 6245
PO BOX 44
MINNEAPOLIS, MN 55440-0044



IMPORTANT LEGAL MATERIALS



<<Name1>>
<<Name2>>
<<Name3>>
<<Name4>>
<<Address1>>
<<Address2>>
<<City>> <<State>> <<Zip10>>
<<CountryName>>

August 29, 2018

Dear <<Name1>>:

St. Joseph's Medical Center (St. Joseph's), an affiliate of Dignity Health, is committed to protecting patient medical information. This commitment includes notifying you if we believe that any of your information may have been compromised. We believe that a sample of your blood, drawn at your doctor's office or some other location, was processed at St. Joseph's specialized reference laboratory.

St. Joseph's routinely upgrades its medical equipment. On August 9, 2018, St. Joseph's discovered that two old laboratory machine analyzers, powered down for removal and replacement, did not contain their computer hard drives. Personnel of St. Joseph's and TriMedx, a business associate of St. Joseph's, searched diligently, but without success, for the hard drives, which contained limited patient information. We now believe the two hard drives were mislaid and cannot be located. The hard drives contained information about laboratory chemistry tests performed at St. Joseph's during a one month period. We believe some of your unencrypted information was on the hard drive.

The information in the hard drives included:

- a) your demographic information: name, date of birth, account number, and gender; and
- b) your clinical information: the type of lab test(s) performed, the test results, and the name of the doctor who ordered the test(s).

There was no financial information, social security numbers or insurance information on the hard drives. TriMedx and St. Joseph's have investigated, and are working together to put appropriate steps in place so that the problem will not happen again. There is no indication that the information has been accessed by anyone or was used for any wrong purpose. In addition, the hard drives used a highly specialized computer operating system, such that the information on the hard drives would not be easy to read or understand. As a result, we do not believe you need to take any action at this time.

We are very sorry for any concern or inconvenience this may cause you. Please be assured that St. Joseph's and TriMedx are committed to preventing any similar incident from occurring in the future. If you have any questions or concerns, please call (888) 764-7514.

Respectfully,

A handwritten signature in black ink that reads "Emy Robles".

Emy Robles, JD, CHPS, CHC
Facility Compliance Professional
St. Joseph's Medical Center