



3757 Powers Ct
Chattanooga, TN 37416

June 21, 2018

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SAMPLE A SAMPLE
APT # ABC
123 ANY ST
ANYTOWN, US 12345-6789



Dear Sample A Sample,

RevUp Group, LLC d/b/a RevUp Sports (“RevUp”) is committed to the privacy of our customers and the security of their information. As part of that commitment, we’re providing you this notice regarding an information security incident that may affect you.

What Happened

On or about May 31, 2018, RevUp became aware that an intrusion of its computer systems could potentially impact your personal information. An unauthorized user or users gained access to RevUp’s system and installed one more files that intercepted and stored our customer’s data. At this time, RevUp has not discovered any evidence indicating that the affected information was downloaded or exfiltrated from RevUp’s network. But RevUp has been unable to definitively rule out any unauthorized acquisition of data, and RevUp therefore provides this notice out of an abundance of caution.

What Information Was Involved

The data at issue may have included certain RevUp customers’ names, postal mailing addresses, email addresses, credit card numbers, credit card CVV numbers, and credit card expiration dates that were used during checkout for goods purchased through RevUp’s Web site.

What We Are Doing

Investigation. RevUp conducted an investigation regarding the scope of the affected information and the potentially responsible parties.

Mitigation. RevUp hired Experian to provide, at no cost to you, credit monitoring services. The details for opting in to those services are set forth below.

Protection Against Further Harm. RevUp performed a security scan and removed all potentially malicious files from its computer system. At this time, we are not aware of any further threat to our customers’ information.

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What You Can Do

Although we do not have any evidence that your information was accessed or misused as a result of this computer security incident, your information may be at risk. To help protect you, we have partnered with Experian to provide its IdentityWorks™ identity theft protection product for one year at no charge to you. If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this offer is available to you for one year from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

While Identity Restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorksSM as a complimentary one-year membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by: MM/DD/YYYY** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll:
<https://www.experianidworks.com/3bcredit>
- Provide your **activation code: ABCDEFGHI**

If you have questions about the product, need assistance with identity restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-890-9332 by July 31, 2018. Be prepared to provide engagement number **ENGAGEMENT** as proof of eligibility for the identity restoration services by Experian.

Additional details regarding your membership:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- ◆ **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- ◆ **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- ◆ **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- ◆ **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- ◆ **\$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

We recommend that you remain vigilant for any unauthorized use of your credit card information. We suggest that you review your credit card account statements and monitor your credit reports, which you can obtain for free from the three credit reporting agencies listed below. If you feel your credit card information may have been compromised, consider contacting your credit card company and having them cancel your current card and issue a new card. If you suspect incidents of identity theft, you should notify local law enforcement and/or your state attorney general.

Equifax
P.O. Box 105788
Atlanta, GA 30348
(800) 525-6285
www.equifax.com

Experian
P.O. Box 9554
Allen, TX 75013
(888) 397-3742
www.experian.com

TransUnion
Fraud Victim Asst. Div.
P.O. Box 6790
Fullerton, CA 92834
(800) 680-7289
www.transunion.com

For More Information

If you have questions or concerns, please contact our toll free number, 855-558-2999, between the hours of 9 a.m. to 9 p.m. Monday through Friday, and 11 a.m. to 8 p.m. Saturday through Sunday Eastern Time. Additionally, for more information about avoiding identity theft, you can contact the Federal Trade Commission at 600 Pennsylvania Ave. N.W., Washington, D.C. 20580, 1-877-ID-THEFT, consumer.ftc.gov. Residents of Maryland may also obtain information about avoiding identity theft from the Maryland Office of the Attorney General, 200 St. Paul Place, Baltimore, MD 21202, 1-888-743-0023, www.oag.state.md.us. Residents of North Carolina may also obtain information about avoiding identity theft from the North Carolina Attorney General's Office, 9001 Mail Service Center, Raleigh, NC 27699-9001, 1-877-5-NO-SCAM, www.ncdoj.gov.

Sincerely,



Nathan Templeton
Owner Operator, RevUp Sports

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* Offline members will be eligible to call for additional reports quarterly after enrolling

** Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions