



Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

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<<City>><<State>><<Zip>>
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<<Date>>

Dear <<Name 1>>:

Re-Solutions, a division of RSC Insurance Brokerage, Inc. (“RSC”), provides services to your health insurance plan, and maintains information related to those services. We are writing to inform you about an incident involving some of your information. This notice explains the incident, measures we have taken, and some steps you can take in response.

On January 22, 2019, RSC provided written notification to your health insurance plan that it had completed its investigation and analysis of an incident involving the theft of an RSC employee’s password-protected laptop. The laptop was stolen on August 23, 2018. Upon learning of the theft, RSC notified law enforcement, changed the employee’s account credentials, and launched an investigation with the assistance of a leading cyber security firm. After completing a comprehensive review of the files that may have been contained on the stolen laptop, RSC determined that the laptop may have contained your <<variable data>>

Although, to date, we have no evidence that any of your information was actually viewed, accessed, or has been misused, out of an abundance of caution, we wanted to let you know this happened and assure you we take it very seriously. We recommend that you regularly review the explanation of benefits received from your health insurer. If you see services that you did not receive, please contact the insurer immediately.

We regret any inconvenience or concern this may cause you. To help prevent a similar incident from occurring in the future, we are enhancing security measures on our devices that store personal information.

If you have any questions, please call **877-734-5366**, Monday through Friday, 9:00 a.m. to 9:00 p.m., Eastern Time

Sincerely,

Anthony Plampton

Anthony Plampton
Managing Director
RSC Insurance Brokerage, Inc.