

DATE

«First_Name» «Last_Name»
«Address»
«CITY» «STATE» «ZIP»

Reference #100 - Montana

Dear «First_Name»,

We value your business and respect the privacy of your information, which is why, as a precautionary measure, we are writing to let you know about a data security incident that may involve unauthorized access to your private account and identification information.

WHAT HAPPENED?

A single bank employee email account was compromised on April 5, 2018, by an unknown and unauthorized person. An investigation immediately began to determine if any account or other confidential information could have been compromised or stolen. Our investigation concluded that the unauthorized person did not have access to any bank or customer financial accounts and that no money was stolen. We did not find any evidence that the email account was used to extract any information that was in that email account. However, out of an abundance of caution, we want to alert you that certain information available in that email account was exposed to the unauthorized person.

WHAT INFORMATION WAS INVOLVED?

The email account that was compromised included a document with your name, address and bank account number. None of your other personal information was in the compromised email account. No PIN numbers or passwords were exposed in this event. Your accounts are safe and we are making sure that nobody can get access to your funds just using your account number and name without proving their identity for both online and in-person banking.

WHAT WE ARE DOING

Marion County Bank values your privacy and deeply regrets that this incident occurred. We have implemented additional security measures and training designed to prevent a recurrence and to better protect the privacy of our valued customers.

FOR MORE INFORMATION

For further information and assistance, please contact any Customer Service Representative at 641-628-2191 between 9:00 a.m. - 4:30 p.m.

NOTIFY LAW ENFORCEMENT OF SUSPICIOUS ACTIVITY

As a precautionary measure, we recommend that you remain vigilant by reviewing your personal accounts. If you detect any suspicious activity on any account you should promptly notify Marion County Bank. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, including the Mantana Attorney General's office 1-406-444-2026 and the Federal Trade Commission (FTC).

To report fraudulent activity with the FTC, go to IdentityTheft.gov or call 1-877-ID-THEFT (877-438-4338). Reports filed with the FTC will be added to the FTC's Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies.

We recommend that you obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can access the request form at <https://www.annualcreditreport.com/requestReport/requestForm.action>. Or you can elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries is provided below:

Equifax
(800) 685-1111
www.equifax.com
P.O. Box 740241
Atlanta, GA 30374

Experian
(888) 397-3742
www.experian.com
P.O. Box 4500
Allen, TX 75013

TransUnion
(800) 888-4213
www.transunion.com
TransUnion LLC
P.O. Box 1000
Chester, PA 19016

Again, we apologize for this incident.

Sincerely,



President and CEO
Marion County Bank