

Attachment A
Template Notification

January 26, 2016

[MT RESIDENT]
[CLIENT ADDRESS]
[CITY, STATE ZIP]

Dear [MT RESIDENT]:

We are writing today to inform you that LifeSafer, like many other companies, has been the victim of an unauthorized access to our electronic data. Based upon our investigation, we have determined that this unauthorized access occurred between late December 2015 and early January 2016 and included your personal information, specifically, your name and driver's license number. Unlike other companies mentioned in the news recently with security incidents, this did not involve credit card information or social security numbers.

We take our clients' privacy seriously. We are working with the Federal Bureau of Investigations (FBI) and a leading computer forensics firm to investigate the incident. With the help of the FBI, we are in the process of trying to identify the person(s) responsible for this criminal act and seeing that they are prosecuted to the fullest extent of the law. We have also implemented security enhancements.

Although we have no information indicating that your personal information has been used to engage in identity theft, we want to provide you with extra assurance and protection. Accordingly, we are offering twelve (12) months of credit monitoring/identity theft protection services with a third-party service provider, Equifax, at no charge. To obtain these identity theft protection services, you may enroll by [information removed; included URL for impacted customer and token for enrollment].

We will continue to take the steps needed to safeguard your information.

Please contact us at (800) 757-0697 should you have any additional questions.

Sincerely,

Dave Lewis
V.P. of Marketing
LifeSafer

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