



Dear ,

Control Consultants, Inc. (CCI) values your business and recognizes the importance of the security of your information. For these reasons, we are writing to let you know, as a precautionary measure, that CCI's Magento e-commerce platform (<http://controlconsultantsinc.com>) was compromised by malicious script, which was programmed to access customers' shopping carts.

CCI takes information security very seriously and deeply regrets this incident occurred. After discovering this security incident, we took action accordingly. As a precautionary measure, your CCI account password was reset. Please go to <https://controlconsultantsinc.com/customer/account/login/> to change your password.

We encourage you to remain vigilant by regularly reviewing your credit card account statements for any suspicious or unusual activity. Immediately report any unauthorized charges to your card issuer. Payment card rules generally provide that cardholders are **NOT** responsible for unauthorized charges that are promptly reported. The phone number to call your card issuer is usually on the back of your payment card.

CCI values your business. We will continue to work diligently with our investigative team to apply what we have learned from this incident and further strengthen our data security measures. For questions, please call CCI toll-free at (800) 435-1355 between the hours of 8:00 a.m. and 5:00 p.m. EDT Monday through Friday, or email us at info@controlconsultantsinc.com.

Sincerely,

John Donahue
President
Control Consultants, Inc.
