

K a l i s p e l l
OB • GYN
A s s o c i a t e s

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KRMG Physicians Officing at Kalispell OB/GYN

[REDACTED]

Dear [REDACTED]:

We are sending this letter to you as part of Kalispell OB/Gyn's commitment to patient privacy. We take patient privacy very seriously, and it is important to us that you are made fully aware of a potential privacy issue. We have learned that your personal information, including name, date of birth and medical record from 4/19/2018 may have been compromised. On 11/27/2018, you called our office to inform us of the breach. You informed us that the record had been faxed to [REDACTED] at your workplace and that he made you aware of the incident.

We are keenly aware of how important your personal information is to you. If you choose, as a measure of added security, we are offering one year of credit monitoring and reporting services at no cost to you. This service is performed through Lifelock, an organization that watches for and reports to you unusual credit activity, such as creating new accounts in your name. Lifelock will also request that the three credit bureaus place a "Fraud Alert" on your credit report. If you would like to receive this service, please respond to [REDACTED] Office Manager via mail [REDACTED] or email [REDACTED] or phone at [REDACTED].

We understand that this may pose an inconvenience to you. We sincerely apologize and regret that this situation has occurred. Kalispell OB/Gyn is committed to providing quality care, including protecting your personal information, and we want to assure you that we have policies and procedures to protect your privacy.

If you have any questions, please contact [REDACTED]

Sincerely,
[REDACTED]