

VIDEO GAMBLING MACHINE SERVICE FORM

(Complete this form in its ENTIRETY. The form must be printed legibly using ink.)

SELECTED ADMINISTRATIVE RULE EXCERPT

(To obtain a complete copy of the rules and statutes, send \$10.00 by check only, made out to "State Treasurer", to the address shown on this form.)

Mont. Admin. R. 23.16.1929(2) Any repair or replacement of a machine's logic board, which may cause a loss of memory or change in the meter reading, must be reported to the gambling control division of the department of justice on forms prescribed by the department at the time of the repair.

Mont. Admin. R. 23.16.1929(4) Any repair or replacement made to a machine's meters must be reported to the gambling control division before a seal is removed or broken and the readings of the machine's electronic and mechanical meters must be provided to the gambling control division. After repair, the initial readings of the electronic and mechanical meters must be provided before the machine is again placed in operation. The department must subsequently be given access to the machine to reseal the meters and verify their proper operation.

Complete this form when any service is done to an active (currently licensed) video gambling machine that may alter any metering. After completing service form, fold, secure, stamp and return to the address on the reverse side.

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Serial Number

Model Number

Permit Number

Location's Operator Number

Use the numeric/alpha codes provided on the back to describe the failures, problems and labor.

EXAMPLE

FAILURE/PROBLEM ----- (POWER SUPPLY BAD) = 17B

LABOR DESCRIPTION ----- (POWER SUPPLY REPLACED) = 17L

BEFORE REPAIR/UPGRADE

FAILURE(s)/PROBLEM(s): _____

MECHANICAL READINGS BEFORE SERVICE

ELECTRICAL READINGS BEFORE SERVICE

If unable to print a ticket, record electrical readings from display if possible. **If unable to print a before audit ticket or display meters, follow the steps below:**

B.A.								N/A
In								
Played								
Won								
Paid								

Total							
Played							
Won							
Paid							

Staple
Before
Audit
Ticket
Here.

Staple
After
Audit
Ticket
Here.

AFTER REPAIR/UPGRADE

Total Payouts: _____

LABOR DESCRIPTION(s): _____

MECHANICAL READINGS AFTER SERVICE

Pull the lifetime audit history roll and record or photo copy the following information:

- a. The last accurate lifetime electronic meter readings prior to being zeroed or losing memory;
- b. All payouts occurring prior to electronics being zeroed;
- c. A copy of audit ticket showing zeroed meters. An after audit ticket must be attached or VGM is not repaired, and;
- d. Attach photocopies to this form or record lifetime totals and payouts above.

B.A.								N/A
In								
Played								
Won								
Paid								

PART

PROBLEM/LABOR

01 - OTHER
02 - BATTERY
03 - BILL ACCEPTOR
04 - COIN MECHANISM
05 - CONNECTOR
07 - MONITOR/CRT
08 - ELECTRICAL SWITCH
09 - SOFTWARE
10 - KENO PAD
11 - LIGHTS
12 - LOGIC BOARD
13 - MACHINE
14 - MECHANICAL METERS
15 - MEMORY

17 - POWER SUPPLY
18 - PRINTER
19 - HEADER INFO
20 - SURGE PROTECTOR
21 - TRANSFORMER
23 - FUSE
34 - I.C. (CHIP)
41 - LOGIC BOARD COVER
43 - TOUCH SCREEN
44 - STATIC CIRCUIT
45 - LOCKOUT COIL
46 - WIRING
47 - PRINTER RIBBON

A - OTHER
B - BAD
C - CLEAN
D - CLEAR
E - DEFECTIVE
F - DIRTY
G - DOWN
H - INCORRECT
I - INTERMITTENT
J - LOCKED UP
K - REPAIR
L - REPLACE
M - RETROFIT
N - SCRAMBLED
O - ADJUST

P - CHANGE
Q - CORRECTED
R - MODIFICATION
S - INSTALLATION
T - JAMMED
U - UNAVAILABLE
V - NOT LABELED
W - DISABLED
X - NOT DISPLAYED
Y - TESTED
AA - MISSING
BB - MANDATORY
RETROFIT
CC - OBSOLETE
EE - CALIBRATE

****TAPE HERE****

FROM:

PLACE
POSTAGE
HERE

**TO: DEPARTMENT OF JUSTICE
Gambling Control Division
P.O. Box 201424
Helena, Montana 59620-1424**

****TAPE HERE****