VIDEO GAMBLING MACHINE
SERVICE FORM

Montana Administrative Rules 23.16.1929(2) and (4)

Establishment Name_____ Location Operator Number _____

Serial Number_____ Model Number_____ VGMID Number _____

> **USE THE NUMERIC/ALPHA CODES PROVIDED ON PAGE 2 TO DESCRIBE THE FAILURES, PROBLEMS AND LABOR, IE**
> Failure/Problem (Power Supply Bad) = 17B   Labor Description (Power Supply Replaced) = 17L

BEFORE REPAIR/UPGRADE –FAILURE PROBLEMS_____

AFTER REPAIR/UPGRADE—LABOR DESCRIPTION_____

MECHANICAL READINGS BEFORE SERVICE	ELECTRICAL READINGS BEFORE SERVICE *If unable to print ticket, record electrical readings from display if possible, or follow the steps below:*	MECHANICAL READINGS AFTER SERVICE	Staple Before Audit Ticket Here
BA _____	Total _____	BA _____	
In _____	Played _____	In _____	**Staple After Audit Ticket Here**
Played _____	Won _____	Played _____	
Won _____	Paid _____	Won _____	
Paid _____		Paid _____	

> **Pull the lifetime audit history roll and record or photo copy the following information:**
> (A) The last accurate lifetime electronic meter readings prior to being zeroed or losing memory. (B) All payouts occurring prior to electronic being zeroed. (B) A copy of audit ticket showing zeroed meters. An after audit ticket must be attached or VGM is not repaired.

_____   _____   _____

Printed Name of Service Person   **Company Name or ID Number**   **Date**

PART		PROBLEM/LABOR	
01	Other	A	Other
02	Battery	B	Bad
03	Bill Acceptor	C	Clean
04	Coin Mechanism	D	Clear
05	Connector	E	Defective
07	Monitor/CRT	F	Dirty
08	Electrical Switch	G	Down
09	Software	H	Incorrect
10	Keno Pad	I	Intermittent
11	Lights	J	Locked Up
12	Logic Board	K	Repair
13	Machine	L	Replace
14	Mechanical Meters	M	Retrofit
15	Memory	N	Scrambled
17	Power Supply	O	Adjust
18	Printer	P	Change
19	Header Info	Q	Corrected
20	Surge Protector	R	Modification
21	Transformer	S	Installation
23	Fuse	T	Jammed
34	I.C. (Chip)	U	Unavailable
41	Logic Board Cover	V	Not Labeled
43	Touch Screen	W	Disabled
44	Static Circuit	X	Not Displayed
45	Lockout Coil	Y	Tested
46	Wiring	AA	Missing
47	Printer Ribbon	BB	Mandatory Retrofit
		CC	Obsolete
		EE	Calibrate