

April 1, 2016

<First Name> <Last Name>

<Street Address>

<City> <State> <Zip Code>

We are writing to tell you about the theft of a State-issued laptop that was issued to Maren Murphy. The laptop, along with other State of Montana owned and privately owned assets, were stolen from a hotel conference room in Kalispell on March 2, 2016. There is no indication that this was anything other than an opportunistic theft or that the information on the laptop was a target of the theft. The Kalispell Police Department was notified immediately and has an ongoing investigation.

The hard drive contained some of the employee's personal files, including files that contained information about day care providers Ms. Murphy employed, including you. The files may have contained personal information, including your name, social security number, and address. Your financial and bank account information were not included on the laptop.

The Department of Fish, Wildlife and Parks (FWP) is committed to protecting the personal information it maintains. This computer was credentialed, meaning that information on it can only be accessed after entering a specific user name and password combination.

There is no indication that your information has been used improperly. However, FWP is keenly aware of how important your personal information is to you. Out of an abundance of caution, FWP has arranged for a complimentary one-year membership of Experian's® ProtectMyID® Alert. This product helps detect possible misuse of your personal information and provides you with identity protection services focused on immediate identification and resolution of identity theft. ProtectMyID Alert is completely free to you and enrolling in this program will not hurt your credit score. For more information on identity theft prevention and ProtectMyID Alert, including instructions on how to activate your complimentary one-year membership, please see the additional information provided in this letter.

If you want to take advantage of the free credit monitoring service, please see the following two pages.

Sincerely,

Dustin Temple  
Chief Information Officer  
Montana Fish, Wildlife and Parks

## Activate ProtectMyID Now in Three Easy Steps

1. ENSURE That You Enroll By: June 30, 2016
2. VISIT the **ProtectMyID Web Site to enroll:** [www.protectmyid.com/redeem](http://www.protectmyid.com/redeem)
3. PROVIDE Your Activation Code: [code]

If you have questions or need an alternative to enrolling online, please call 877-288-8057 and provide engagement #: **PC100278**

### ADDITIONAL DETAILS REGARDING YOUR 12-MONTH PROTECTMYID MEMBERSHIP:

A credit card is not required for enrollment.

Once your ProtectMyID membership is activated, you will receive the following features:

- **Free copy of your Experian credit report**
- **Surveillance Alerts for:**
  - **Daily Bureau Credit Monitoring:** Alerts of key changes & suspicious activity found on your Experian, Equifax® and TransUnion® credit reports.
- **Identity Theft Resolution & ProtectMyID ExtendCARE:** Toll-free access to US-based customer care and a dedicated Identify Theft Resolution agent who will walk you through the process of fraud resolution from start to finish for seamless service. They will investigate each incident; help with contacting credit grantors to dispute charges and close accounts including credit, debit and medical insurance cards; assist with freezing credit files; contact government agencies.
  - It is recognized that identity theft can happen months and even years after a data breach. To offer added protection, you will receive ExtendCARE™, which provides you with the same high-level of Fraud Resolution support even after your ProtectMyID membership has expired.
- **\$1 Million Identity Theft Insurance\*:** Immediately covers certain costs including, lost wages, private investigator fees, and unauthorized electronic fund transfers.

**Activate your membership today at [www.protectmyid.com/redeem](http://www.protectmyid.com/redeem) or call 877-288-8057 to register with the activation code above.**

Once your enrollment in ProtectMyID is complete, you should carefully review your credit report for inaccurate or suspicious items. If you have any questions about ProtectMyID, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 877-288-8057.

Even if you choose not to take advantage of this free credit monitoring service, we recommend that you remain vigilant to the possibility of fraud and identity theft by reviewing your credit card, bank, and other financial statements for any unauthorized activity. You may also obtain a copy of your credit report, free of charge, directly from each of the three nationwide credit reporting agencies. To order your credit report, free of charge once every 12 months, please visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting agencies is as follows:

Equifax  
PO Box 740241  
Atlanta, GA 30374  
www.equifax.com  
1-800-685-1111

Experian  
PO Box 2002  
Allen, TX 75013  
www.experian.com  
1-888-397-3742

TransUnion  
PO Box 1000  
Chester, PA 19022  
www.transunion.com  
1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Office of the Attorney General in your home state. Contact information for the Federal Trade Commission is as follows:

Federal Trade Commission  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
www.ftc.gov/idtheft  
1-877-438-4338

You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records.