



Department of Public Health and Human Services

Early Childhood Services Bureau ♦ P.O. Box 202925 ♦ Helena, MT 59620-2925 ♦ fax: 406-444-2547

Steve Bullock, Governor

Richard H. Opper, Director

April 14, 2016

«Contractor_Name_»
Attn: «Liaison_Name_»
«Address_Line_1_»
«City_», «State_» «Zip_Code_»

Dear «Gender» «Last»:

We are writing to notify you that your Taxpayer ID number, which may be your social security number, was disclosed to a third party. While responding to a request for information from several state legislators, a former employee, without authorization, included a spreadsheet of payments that included your personal information. We have contacted those legislators to begin discussions about secure disposal of the documents.

Even though we have no indication that your information has been used improperly, we are keenly aware of how important your personal information is to you. Accordingly, DPHHS has arranged for a complimentary one-year membership of Experian's ProtectMyID[®] service. This product helps detect possible misuse of your personal information and provides you with identity protection services focused on immediate identification and resolution of identity theft. ProtectMyID Alert is completely free to you and enrolling in this program will not hurt your credit score. For more information on identity theft prevention and ProtectMyID Alert, including instructions on how to activate your complimentary one-year membership, please see the additional information provided in this letter.

If you have any questions, please contact us at (406) 444-1788. Your information privacy is very important to us and we will continue to work to educate our employees about how to ensure information protection for you and others.

Sincerely,

Marie Matthews
Branch Manager, Operation Services



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Activate ProtectMyID Now in Three Easy Steps

1. ENSURE That You Enroll By: **06/30/2016** (Your code will not work after this date.)
2. VISIT the ProtectMyID Web Site to enroll: <http://www.protectmyid.com/redeem> PROVIDE Your Activation Code: «**Code**»

If you have questions or need an alternative to enrolling online, please call 877-371-7902 and provide engagement #: **PC100123**

ADDITIONAL DETAILS REGARDING YOUR 12-MONTH PROTECTMYID MEMBERSHIP:

A credit card is not required for enrollment.

Once your ProtectMyID membership is activated, you will receive the following features:

- **Free copy of your Experian credit report**
- **Surveillance Alerts for:**
 - **Daily Bureau Credit Monitoring:** Alerts of key changes & suspicious activity found on your Experian, Equifax® and TransUnion® credit reports.
- **Identity Theft Resolution & ProtectMyID ExtendCARE:** Toll-free access to US-based customer care and a dedicated Identify Theft Resolution agent who will walk you through the process of fraud resolution from start to finish for seamless service. They will investigate each incident; help with contacting credit grantors to dispute charges and close accounts including credit, debit and medical insurance cards; assist with freezing credit files; contact government agencies.
 - It is recognized that identity theft can happen months and even years after a data breach. To offer added protection, you will receive ExtendCARE™, which provides you with the same high-level of Fraud Resolution support even after your ProtectMyID membership has expired.
- **\$1 Million Identity Theft Insurance*:** Immediately covers certain costs including, lost wages, private investigator fees, and unauthorized electronic fund transfers.

Activate your membership today at www.protectmyid.com/redeem or call 877-288-8057 to register with the activation code above.

Once your enrollment in ProtectMyID is complete, you should carefully review your credit report for inaccurate or suspicious items. If you have any questions about ProtectMyID, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 877-371-7902.

* Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of AIG. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.