



<<Date>> (Format: Month Day, Year)

<<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>  
<<address\_1>>  
<<address\_2>>  
<<city>>, <<state\_province>> <<postal\_code>>  
<<country >>

Dear <<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>,

Wisconsin Diagnostics Laboratories ("WDL") is a full-service clinical laboratory servicing healthcare providers and patients and we value the privacy and confidentiality of our patients' information. Regrettably, we are writing to inform you of an incident that may have involved some of that information. This notice describes the incident, the measures we have taken in response and steps you can take.

You may have previously heard of the incident at American Medical Collection Agency ("AMCA"). WDL used AMCA for billing collection services. On June 3, 2019, AMCA advised WDL that between August 1, 2018, and March 30, 2019, an unauthorized person may have had access to AMCA's systems. Some of your information was contained in AMCA's systems, which may have included your name, date of birth, dates of medical services, names of lab or medical service providers, referring doctors, balances owed to WDL, and other medical information related to services you received at or from WDL. AMCA has told us your laboratory test results and Social Security number were not impacted by this incident.

WDL's computer systems were not affected by this incident.

We wanted to inform you of this incident and assure you that we take it very seriously. We recommend that you review all bills and statements you receive from your healthcare providers. If you see any charges for services you did not receive, please contact the healthcare provider immediately.

We deeply regret any concern or inconvenience this incident may have caused you. We have ceased doing business with AMCA and are taking steps to retrieve and secure all WDL information in AMCA's systems. Should you have any questions, please contact our call center at [1-800-822-7777](tel:1-800-822-7777), Monday through Friday, 8:00 a.m. to 5:30 p.m. Central Time.

Sincerely,

A handwritten signature in black ink, appearing to read "Steve Serota".

Steve Serota  
Chief Operating Officer, Wisconsin Diagnostic Laboratories