

July 22, 2019

Dear [REDACTED]:

We are writing to let you know about a recent information security situation that may affect some of your personal information.

On April 23, 2019, a company-owned desktop computer was lost in shipping when it was mailed from the Wolf Point, MT office to the Bismarck, ND office. This computer was unencrypted and contained a life insurance application made on your behalf to the Hartford that was saved on the device. Therefore, the following protected personal information may have been exposed to unauthorized access:

- First and last name
- Mailing address
- Phone number
- Marriage status
- Gender
- Date of birth
- Social security number
- Email address

We do not have reason to believe that your personal information has been accessed. However, you may wish to take additional steps to protect yourself, including:

- Review recent activity on all of your accounts so that unauthorized activity can be noticed promptly. In the event that you discover unauthorized activity, contact the institution as soon as possible.
- Consider requesting free copies of your credit report from the three major US credit bureaus and reviewing them on an annual basis. You can review [www.annualcreditreport.com](http://www.annualcreditreport.com) for more information.
- Place a fraud alert on your credit file in response to this incident, which would make it more difficult for an identity thief to open a new account in your name. To do this, call one of the three main credit bureaus' toll-free fraud numbers with your request: Equifax: 877-478-7625; Experian: 888-397-3742; and TransUnion: 800-680-7289.

We apologize for the inconvenience and concern this situation may cause you. MDU Resources Group, Inc. takes the privacy of your personal information very seriously and will continue efforts to correct the potential exposure and ensure it does not reoccur.

If you have any questions or concerns, please contact me directly at [Kirsti.hourigan@mduresources.com](mailto:Kirsti.hourigan@mduresources.com) or (701) 530-1795.

Sincerely,



Kirsti B. Hourigan  
Assistant General Counsel & Secretary

cc: Jim Kaiser  
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