

## Company Logo

Return Mail Processing Center  
P.O. Box 6336  
Portland, OR 97228-6336

<<Name 1>>

<<Name 2>>

<<Address 1>>

<<Address 2>>

<<Address 3>>

<<Address 4>>

<<Address 5>>

<<City>><<State>><<Zip>>

<<Country>>

<<Date>>

### Notice of Data Breach

Dear <<Name 1>>:

National Holdings Corporation (“NHC”) takes the issue of privacy seriously and, as part of that commitment, we are sending you this letter to make you aware of a recent data security incident that may have affected your personal information. Please read this letter carefully.

#### What Happened

We recently learned that the email account of a single NHC employee was compromised by an outside attacker at times between September 11, 2019 and September 18, 2019. We retained legal counsel and a computer forensics firm to investigate this matter. As a result of that investigation, we located no evidence that your information was extracted from our systems or misused in any way. Certain emails within that email account contain sensitive or personal identifying information, but we cannot confirm with certainty which emails within that email account were accessed or reviewed by the outside attacker, if any. We are therefore providing notice to you of this attack out of an abundance of caution.

#### What Information Was Involved

Based on our investigation and review of the compromised email account, we believe there may have been unauthorized access to one or more email messages that contain information such as your name, financial account number, date of birth, Social Security number, address, driver’s license number, or passport number.

#### What We Are Doing

Please know that we take the protection of our clients’ personal information seriously and we are taking steps to continue investigating this incident, help mitigate the potential for harm, and prevent future incidents from happening. At this time, we have not found the person behind the unauthorized access or determined his or her motives, but we have notified the FBI and will cooperate with any investigation. We also have migrated the impacted email account to a new provider, and we are reviewing our policies and procedures to identify additional ways to further strengthen the confidentiality and security of our clients’ information.

## What You Can Do

In light of this incident, we recommend that you remain vigilant by reviewing and monitoring your account statements and credit reports. If you find any errors or unauthorized activity, you should contact your financial institution or call the number on the back of your payment card. You also may file a report with law enforcement, your state attorney general, and/or the Federal Trade Commission. In addition, please refer to the enclosed documentation which contains additional steps you may take to protect your information from misuse, including some information that may be specific to your state of residence.

As an added precaution to help protect your information from potential misuse, we are offering complimentary credit monitoring and identity theft restoration services through *myTrueIdentity* provided by TransUnion Interactive, a subsidiary of TransUnion®, at no cost to you. *myTrueIdentity* services include 12 months of credit monitoring and alerts, a \$1,000,000 insurance reimbursement policy, educational materials, and ID theft recovery services. *myTrueIdentity* will help reduce the risk of identity theft and also help you resolve issues in the event your identity is compromised.

To enroll in *myTrueIdentity* online or by telephone, please refer to the enclosed documentation containing your enrollment instructions and your personal activation codes. Please note that you must complete enrollment by <<**Date**>>. In addition, please carefully review the information in the enclosed documentation about further steps you may take to help protect your personal information from misuse.

## For More Information

We very sorry for any concern or inconvenience this incident has caused or may cause you. If you have any other questions or concerns that you would like to discuss, you may contact us at <<**NHC Customer Service Number**>>.

Sincerely,

*Signature Image*

Signatory Name

Signatory Title