



<<FirstName>> <<LastName>>

<<Date>> (Format: Month Day, Year)

<<Address1>>

<<Address2>>

<<City>>, <<State>> <<Zip Code>>

**Re: Notice of Data Security Incident**

Dear <<FirstName>> <<LastName>>,

We are writing to inform you of a data security incident experienced by Yount, Hyde & Barbour (“YHB”) that may have affected your personal information. YHB takes the privacy and security of all information very seriously and deeply regrets any concern that this incident may cause. We are writing to notify you of this incident, to offer you complimentary credit monitoring and identity protection services, and to inform you about steps that can be taken to help protect your personal information.

**What Happened?** On February 13, 2020, YHB discovered unusual activity in an employee’s email account. YHB immediately took steps to secure its email system and launched an investigation with the assistance of a leading digital forensics firm to determine whether additional email accounts may have been impacted and whether any personal information was accessed without authorization. Through this investigation, YHB learned that a limited number of YHB employee email accounts may have been subject to unauthorized access between approximately October 15, 2019 and January 23, 2020. On April 24, 2020, our investigation determined that your information was contained in the impacted accounts and therefore may have been viewed or accessed without authorization. YHB then worked to identify up-to-date address information required to notify you.

Please note that this incident was limited to information transmitted via email and did not affect any other information systems. Moreover, we are not aware of the misuse of any of your personal information.

**What Information Was Involved?** The information may have included your <<insert variable text>>.

**What We Are Doing.** As soon as we discovered this incident, we took the measures referenced above. We also implemented enhanced security measures in order to help prevent a similar incident from occurring in the future. In addition, we reported this matter to the Federal Bureau of Investigation and will provide whatever assistance is necessary to hold the perpetrators of this incident accountable. Out of an abundance of caution, we are also providing you with information about steps you can take to help protect your information and complimentary credit monitoring and identity protection services through Kroll, a global leader in risk mitigation and response. These services include Credit Monitoring, \$1 Million Identity Fraud Loss Reimbursement, Fraud Consultation, and Identity Theft Restoration.

**What You Can Do.** We recommend that you review the guidance included with this letter about how to protect your personal information. In addition, we recommend that you enroll in the complimentary credit monitoring and identity protection services being offered through Kroll. Enrollment instructions and a description of the services being provided are included with this letter.

**For More Information.** If you have questions or need assistance, please contact Kroll at <<insert number>>, Monday through Friday from 9 a.m. to 6:30 p.m. Eastern Time. Our representatives are fully versed on this incident and can answer any questions you may have regarding the protection of your personal information.

Thank you for your patience through this incident. We take your trust in us and this matter very seriously. Please accept our sincere apologies and know that we deeply regret any worry or inconvenience that this may cause you.

Sincerely,

A handwritten signature in black ink, appearing to read 'R. Thomson', is centered below the closing. The signature is fluid and cursive, with a long horizontal stroke extending to the right.

R. Curtis Thomson, CPA, CITP, CISA  
Technology Principal  
Yount, Hyde & Barbour

## Steps You Can Take to Further Protect Your Information

### Review Your Account Statements and Notify Law Enforcement of Suspicious Activity

As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

**Copy of Credit Report:** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print this form at <https://www.annualcreditreport.com/cra/requestformfinal.pdf>. You also can contact one of the following three national credit reporting agencies:

#### TransUnion

P.O. Box 1000  
Chester, PA 19016  
1-800-916-8800  
www.transunion.com

#### Experian

P.O. Box 9532  
Allen, TX 75013  
1-888-397-3742  
www.experian.com

#### Equifax

P.O. Box 105851  
Atlanta, GA 30348  
1-800-525-6285  
www.equifax.com

#### Free Annual Report

P.O. Box 105281  
Atlanta, GA 30348  
1-877-322-8228  
annualcreditreport.com

**Fraud Alert:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

**Security Freeze:** You have the right to put a security freeze on your credit file. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. There is no charge to place, lift or remove the security freeze. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

**Additional Free Resources:** You can obtain information from the consumer reporting agencies, the FTC or from your respective state Attorney General about steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state. Residents of Maryland, North Carolina, and Rhode Island can obtain more information from their Attorneys General using the contact information below.

#### Federal Trade Commission

600 Pennsylvania Ave, NW  
Washington, DC 20580  
consumer.ftc.gov, and  
www.ftc.gov/idtheft  
1-877-438-4338

#### Maryland Attorney

**General**  
200 St. Paul Place  
Baltimore, MD 21202  
oag.state.md.us  
1-888-743-0023

#### North Carolina Attorney

**General**  
9001 Mail Service Center  
Raleigh, NC 27699  
ncdoj.gov  
1-877-566-7226

#### Rhode Island

**Attorney General**  
150 South Main Street  
Providence, RI 02903  
http://www.riag.ri.gov  
401-274-4400

You also have certain rights under the Fair Credit Reporting Act (FCRA), including: to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information, as well as others. For more information about the FCRA, and your rights pursuant to the FCRA, please visit [http://files.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](http://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf).



As referenced above, we have secured the services of Kroll to provide credit monitoring and identity protection services at no cost to you for one year. Kroll is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data. Your services<sup>1</sup> include Credit Monitoring, \$1 Million Identity Fraud Loss Reimbursement Fraud Consultation, and Identity Theft Restoration.

### How to Activate Your Services

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Visit <<ID Monitoring URL>> to activate and take advantage of your credit monitoring and identity protection services.

You have until <<Date>> to activate your credit monitoring and identity protection services.

Membership Number: <<Member ID>>

If you have questions, please call <<Phone Number>>, Monday through Friday from 9 a.m. to 6:30 p.m. Central Time.

### Take Advantage of Your Services

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You've been provided with access to the following services from Kroll:

#### Single Bureau Credit Monitoring

You will receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who can help you determine if it's an indicator of identity theft.

#### Fraud Consultation

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

#### \$1 Million Identity Fraud Loss Reimbursement

Reimburses you for covered, out-of-pocket expenses totaling up to \$1 million for any one stolen identity event. All coverage is subject to the conditions and exclusions in the policy.

#### Identity Theft Restoration

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator can dig deep to uncover the scope of the identity theft, and then work to resolve it.

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<sup>1</sup> Kroll's activation website is only compatible with the current version or one version earlier of Internet Explorer, Chrome, Firefox, and Safari. To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.