

Gavilon Grain, LLC
1331 Capitol Avenue
Omaha, NE 68102
(877) 346-1797

NOTICE OF DATA BREACH

August 30, 2019

RE: Notice of Data Breach / Important Security Notification / Please Read This Entire Letter

Dear valued business partner:

Gavilon Grain, LLC, is committed to maintaining the privacy and security of our customers' and vendors' personal information. Regrettably, we are writing to inform you of an incident involving the unauthorized disclosure of certain personal information.

WHAT HAPPENED

On Friday, August 2, 2019, we learned that, at some point in December 2015, an unencrypted excel spreadsheet that contained certain personal information of a limited number of Gavilon customers and vendors was posted on an unsecured FTP computer server belonging to Cultura, a Gavilon software vendor, making the spreadsheet potentially accessible to the public on the internet. While we do not have any direct evidence of any unauthorized access to the spreadsheet, the spreadsheet nevertheless remained on the public server from as early as December of 2015 until August 2, 2019, when the spreadsheet was removed from the server.

WHAT INFORMATION WAS INVOLVED

The personal information involved in this incident was your first initial or first name, your last name and Social Security Number.

WHAT WE ARE DOING

We have confirmed with Cultura that the spreadsheet described above is no longer accessible to the public on the internet and have worked to insure policies are in place to guard against any similar incident in the future. In the event you become aware of any suspected identity theft arising out of this incident we recommend you report such incidents to local law enforcement, your respective State Attorney General⁹³⁷ and/or the Federal Trade Commission. The Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC, 20580, has an identity theft hotline, 877-438-4338 / TTY: 1-866-653-4261, and also provides information on-line at www.ftc.gov/idtheft. We also advise you to remain vigilant by reviewing account statements and monitoring free credit reports. Contact information for the credit reporting companies is set out below:

Equifax
1-800-525-6285
www.equifax.com

Experian
1-888-397-3742
www.experian.com

TransUnion
1-800-680-7289
www.transunion.com

You can obtain information from these sources about fraud alerts and security freezes.

⁹³⁷ For Maryland residents: Office of the Attorney General, 200 St. Paul Place, Baltimore, Maryland, 21202, 410-576-6300 / 1-888-743-0023 toll-free / TTY: 800-735-2258.

To help protect your identity, Gavilon Grain, LLC, is offering a complimentary one-year membership of Experian's® IdentityWorksSM. This product provides you with identity detection and identity theft resolution services. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by: December 31, 2019** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/3bcredit>
- Provide your **activation code**:

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 1-888-397-3742 by **December 31, 2019**. Be prepared to provide engagement number DB14420 as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 12-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP:

You can contact Experian regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

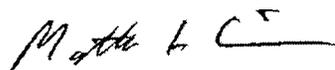
- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.⁹³⁸
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Up to \$1 Million Identity Theft Insurance**⁹³⁹: Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at 1-888-397-3742. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for one year from the date of this letter. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

We sincerely regret this incident and any inconvenience it may cause you. Should you have questions or concerns regarding this matter, please do not hesitate to contact Gavilon Grain, LLC at **1-877-346-1797**.

Sincerely,



Matt Gibson
Vice President and General Manager of North American Grain

⁹³⁸ Offline members will be eligible to call for additional reports quarterly after enrolling.

⁹³⁹ The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.