



Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

<<mail id>>
<<FirstName>> <<LastName>>
<<Address1>>
<<Address2>>
<<City>><<State>><<Zip>>

<<Date>>

Re: Notice of Data Security Event

Dear <<FirstName>> <<LastName>>,

I am writing to inform you of a recent data privacy event that may impact the security of your personal information. While we are unaware of any actual or attempted misuse of this information, we take this incident very seriously and are providing you with this notice so that you may take steps to protect your personal information should you feel it is appropriate to do so.

WHAT HAPPENED? On or around April 22, 2016, Comnet was the victim of a ransomware attack. While investigating this incident, on April 24, 2016, Comnet suffered a failure of its storage system that housed sensitive data. We immediately began an investigation into the nature and scope of this incident. Our investigation has revealed that an unauthorized user gained access to Comnet’s storage appliance and issued commands to delete all the storage volumes. We have not discovered any evidence indicating that your information was accessed or acquired by an unauthorized individual or that the unauthorized individual intended to steal the information. However, we are unable to definitively rule out any unauthorized access or acquisition of your information because data potentially relevant to our forensic investigation was deleted by the unauthorized user.

WHAT INFORMATION WAS INVOLVED? The information contained on Comnet’s storage system included your name, address, phone number, Social Security number, and date of hire.

WHAT ARE WE DOING? We take the security of your information very seriously, and apologize for the inconvenience this matter has caused you. Our investigation and the investigation of the third-party data forensics experts are ongoing. The affected storage system has been taken offline. As a result of this incident, we are providing additional information to you on how to better protect against identity theft and fraud. We are also providing you access to a complimentary twelve (12) month membership with Experian credit monitoring and identity restoration services. The enclosed Privacy Safeguards Information contains instructions on how to enroll and receive these free services as well as additional information on ways to protect against identity theft and fraud.

WHAT CAN YOU DO? Please review the enclosed information on how to better protect against misuse of your personal information. You can enroll to receive access to the twelve (12) free months of credit monitoring and identity restoration services we are offering to you.

FOR MORE INFORMATION. Again, we are sorry for the inconvenience and concern this incident causes you. The security of personal information is one of our highest priorities. Should you have any questions about the information in this letter or ways you can protect yourself from the possibility of identity theft, please call our confidential inquiry line at 888-849-1335 between the hours of 6:00AM and 6:00PM Pacific Time.

Sincerely,

Nancy Hough
President & CEO
Comnet Marketing Group, Inc.

OTHER IMPORTANT INFORMATION

To help protect your identity, we are offering a **complimentary** one-year membership of Experian's® ProtectMyID® Elite. This product helps detect possible misuse of your personal information and provides you with superior identity protection support focused on immediate identification and resolution of identity theft.

Activate ProtectMyID Now in Three Easy Steps

1. ENSURE That You Enroll By: **October 15, 2016** (Your code will not work after this date.)
2. VISIT the **ProtectMyID Web Site to enroll: www.protectmyid.com/protect**
3. **PROVIDE Your Activation Code: <<Code>>**

If you have questions or need an alternative to enrolling online, please call 866-751-1324 and provide reference #: PC102556.

ADDITIONAL DETAILS REGARDING YOUR 12-MONTH PROTECTMYID MEMBERSHIP:

A credit card is not required for enrollment. Once your ProtectMyID membership is activated, you will receive the following features:

- **Free copy of your Experian credit report**
- **Surveillance Alerts for:**
 - **Daily Bureau Credit Monitoring:** Alerts of key changes & suspicious activity found on your Experian credit report.
 - **Internet Scan:** Alerts if your personal information is located on sites where compromised data is found, traded or sold.
 - **Change of Address:** Alerts of any changes in your mailing address.
- **Identity Theft Resolution & ProtectMyID ExtendCARE:** Toll-free access to US-based customer care and a dedicated Identify Theft Resolution agent who will walk you through the process of fraud resolution from start to finish for seamless service. They will investigate each incident; help with contacting credit grantors to dispute charges and close accounts including credit, debit and medical insurance cards; assist with freezing credit files; contact government agencies.
 - It is recognized that identity theft can happen months and even years after a data breach. To offer added protection, you will receive ExtendCARE™, which provides you with the same high-level of Fraud Resolution support even after your ProtectMyID membership has expired.
- **\$1 Million Identity Theft Insurance¹:** Immediately covers certain costs including, lost wages, private investigator fees, and unauthorized electronic fund transfers.
- **Lost Wallet Protection:** If you misplace or have your wallet stolen, an agent will help you cancel your credit, debit, and medical insurance cards.

Once your enrollment in ProtectMyID is complete, you should carefully review your credit report for inaccurate or suspicious items. If you have any questions about ProtectMyID, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 866-751-1324.

In addition to enrolling in Experian's services, we encourage you to remain vigilant against incidents of identity theft and fraud and seek to protect against possible identity theft or other financial loss by regularly reviewing your financial account statements, and monitoring your credit reports for suspicious activity. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit bureaus. To obtain a free credit report, you may visit www.annualcreditreport.com, or call, toll-free, (877) 322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report. When you receive your credit reports, they should be reviewed carefully. You are encouraged to look for accounts you did not open as well as inquiries from creditors that you did not initiate. Also, you should look for personal information that is not accurate, such as home address or Social Security Number. If you see anything on the report that you do not understand, call the credit reporting agency at the telephone number on the report. If you find suspicious activity on your credit reports, call your local police or sheriff's office and file a police report of identity theft. You should ask for a copy of the police report, as you may need to give copies of the police report to creditors to clear your records. Even if you do not find any signs of fraud on your reports, we recommend that you check your credit reports periodically.

¹Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of AIG. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

At no charge, you can have these credit bureaus place a “fraud alert” on your file that alerts creditors to take additional steps to verify your identity prior to granting credit in your name. Please note, however, that because it tells creditors to follow certain procedures to protect an individual’s credit, it may also delay the ability to obtain credit while the agency verifies your identity. As soon as one credit bureau confirms a fraud alert, the others are notified to place fraud alerts on your file. If you wish to place a fraud alert, or you have questions regarding your credit report, you can contact any one of the following agencies:

Equifax P.O. Box 105069 Atlanta, GA 30348 800-525-6285 www.equifax.com	Experian P.O. Box 2002 Allen, TX 75013 888-397-3742 www.experian.com	TransUnion P.O. Box 2000 Chester, PA 19022-2000 800-680-7289 www.transunion.com
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You may also place a security freeze on their credit reports. A security freeze prohibits a credit bureau from releasing any information from a consumer’s credit report without the consumer’s written authorization. However, please be advised that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services.

If you are the victim of identity theft, and provide the credit bureau with a valid police report, you will not be charged to place, lift or remove a security freeze. In other cases, a credit bureau may charge a fee to place, temporarily lift, or permanently remove a security freeze. You will need to place a security freeze separately with each of the three major credit bureaus listed above if you wish to place the freeze on all of their credit files.

For more information on how to place a security freeze, affected individuals may use the following contact information:

Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348 1-800-685-1111 (NY residents please call 1-800-349-9960) www.equifax.com/help/credit-freeze/en_cp	Experian Security Freeze P.O. Box 9554 Allen, TX 75013 1-888-397-3742 www.experian.com/freeze/center.html	TransUnion Security Freeze P.O. Box 2000 Chester, PA 19022-2000 1-888-909-8872 www.transunion.com/securityfreeze
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You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect themselves, by contacting your state Attorney General or the Federal Trade Commission (FTC). The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC can be reached at: 600 Pennsylvania Avenue, NW, Washington, DC 20580; www.ftc.gov/idtheft; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. You should also report known or suspected identity theft to your state Attorney General or local law enforcement. Your state Attorney General may have advice on preventing identity theft. You can also learn more about placing a fraud alert or security freeze on your credit files by contacting the FTC or your state Attorney General. **For North Carolina residents**, the Attorney General can be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001, (919) 716-6400, www.ncdoj.gov.