

# FAQS: COVID-19 CLOSURES



March 17, 2020

Good morning,

With news of some local county health departments ordering temporary closure of certain businesses, we would like to share some information with impacted licensees that have permitted video gambling machines.

**Question** – *Do I still have to submit meters if we are closed?*

**Answer** – If you are unable to obtain current meter readings from the machine due to the temporary closure, supply the last meter reading collected until you re-gain access.

**Question** – *Do I need to withdraw my machines during the closure?*

**Answer** – No, machines do not need to be withdrawn during temporary closures shorter than 30 days.

**Question** – *Can I turn off my machines during the temporary closure even if I use a Tier 1 system?*

**Answer** – Yes, during the temporary closure, you may turn off your machine. If the temporary closure extends to March 31<sup>st</sup> (quarter-end), operators with Tier 1 systems will need to make sure their machines are on and connected in order to transmit the quarter-end meters to the state.

**Question** – *How do I handle quarter-end meters during the closure?*

**Answer** – As a reminder, quarter-end meters must be submitted within 14 days before to 7 days after the end of the quarter (March 17<sup>th</sup> to April 7<sup>th</sup>).

As of now, our offices remain open. If you have any questions, please contact us at (406) 444-1971. We will continue to monitor the situation and send updates as they become available.

Sincerely,

Gambling Control Division