



C/O ID Experts  
 10300 SW Greenburg Rd. Suite 570  
 Portland, OR, 97223

To Enroll, Please Call:  
 1-800-939-4170  
 Or Visit:  
<https://app.myidcare.com/account-creation/protect>  
 Enrollment Code:  
 <<XXXXXXXXXX>>

<<First Name>> <<Last Name>>  
 <<Address1>> <<Address2>>  
 <<City>>, <<State>> <<Zip>>

March 21, 2019

Re: Notification of Data Security Incident

Dear <<First Name>> <<Last Name>>,

I am writing on behalf of Tempo, Inc. (“Tempo”) to inform you of a data security incident that may have affected your personal information. At Tempo, we take the privacy and security of your information very seriously and regret any concern that this incident may cause you. That is why we are contacting you and informing you about steps that you can take to protect your information.

**What happened?** On November 23, 2018, we learned of suspicious activity in our e-mail system. As soon as we discovered this activity, we took immediate steps to make sure our computer system was secure, and we hired an independent computer forensics firm to conduct an investigation into what happened and whether any sensitive, personal customer information had been accessed or acquired without authorization. While we are not aware of the misuse of any information, we are sending you this letter to inform you of the incident and to share steps you can take to help protect your information.

**What information was involved?** Based on our investigation, the potentially impacted information may include your name, date of birth, social security number, home address, and driver’s license number.

**What we are doing.** As soon as Tempo discovered the incident, we took the steps discussed above. In order to prevent similar incidents from occurring in the future, we have put additional measures into place to further enhance the security of our systems. In addition, while we have no evidence that any of your information has been misused, out of an abundance of caution, we are offering you MyIDCare™ identity theft protection services through ID Experts®, a data breach and recovery services expert, at no cost to you. The MyIDCare™ services include: twelve (12) months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. With this protection, MyIDCare™ will help you resolve issues if your identity is compromised.

**What you can do.** You can follow the recommendations on the following page to protect your personal information. In addition, while we do not believe anyone’s information has been misused, as a precautionary measure to safeguard your information, we encourage you to contact ID Experts® with any questions and to enroll in free MyIDCare™ services.

To enroll in these services at no charge, please call 1-800-939-4170 or visit the following website <https://app.myidcare.com/account-creation/protect> on or before June 21, 2019 and use the following unique enrollment code: <<CODE>>.

**For more information:** If you have any questions regarding this incident or the services being provided to you, please call our dedicated help line at 1-800-939-4170, Monday through Friday from 8:00 a.m. to 7:00 p.m. Central Time. You may also visit <https://app.myidcare.com/account-creation/protect> for assistance or for any additional questions you may have.

Thank you for your loyalty to Tempo and your patience through this incident. We take your trust in us and this matter very seriously. Please accept our apologies for any worry or inconvenience this may cause you.

Sincerely,

A handwritten signature in cursive script, appearing to read "H. David Gannon".

H. David Gannon  
President | Tempo, Inc.

## STEPS YOU CAN TAKE TO FURTHER PROTECT YOUR INFORMATION

**Review Your Account Statements and Notify Law Enforcement of Suspicious Activity:** As a precautionary measure, we recommend that you remain vigilant and review your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the “FTC”).

**Copy of Credit Report:** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can also contact one of the following three national credit reporting agencies:

<b>Equifax</b> P.O. Box 105851 Atlanta, GA 30348 1-800-525-6285 <a href="http://www.equifax.com">www.equifax.com</a>	<b>Experian</b> P.O. Box 9532 Allen, TX 75013 1-888-397-3742 <a href="http://www.experian.com">www.experian.com</a>	<b>TransUnion</b> P.O. Box 1000 Chester, PA 19016 1-877-322-8228 <a href="http://www.transunion.com">www.transunion.com</a>	<b>Free Annual Report</b> P.O. Box 105281 Atlanta, GA 30348 1-877-322-8228 <a href="http://www.annualcreditreport.com">www.annualcreditreport.com</a>
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**Fraud Alert:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

**Security Freeze:** You have the right to put a security freeze on your credit file. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

**Additional Free Resources:** You can obtain information from the consumer reporting agencies, the FTC or from your respective state Attorney General about steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state. Residents of Maryland and North Carolina can obtain more information from their Attorneys General using the contact information below.

<b>Federal Trade Commission</b> 600 Pennsylvania Ave, NW Washington, DC 20580 <a href="http://consumer.ftc.gov">consumer.ftc.gov</a> , and <a href="http://www.ftc.gov/idtheft">www.ftc.gov/idtheft</a> 1-877-438-4338	<b>Maryland Attorney General</b> 200 St. Paul Place Baltimore, MD 21202 <a href="http://Marylandattorneygeneral.gov">Marylandattorneygeneral.gov</a> 1-888-743-0023	<b>North Carolina Attorney General</b> 9001 Mail Service Center Raleigh, NC 27699 <a href="http://ncdoj.gov">ncdoj.gov</a> 1-877-566-7226
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**You also have certain rights under the Fair Credit Reporting Act (FCRA):** These rights include knowing what is in your file; disputing incomplete or inaccurate information; and requiring consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.