



April 8, 2019

CLIENT NAME
ADDRESS
CITY, STATE ZIP
Dear CLIENT,

Notice of Data Breach

What Happened

We recently became aware that certain documents you provided while preparing your taxes may have been briefly visible to another H&R Block client. Upon learning of this situation, we immediately took steps to prevent any additional unauthorized access to your information.

What Information Was Involved

The information involved may have included information from your Form W-2 uploaded on or about March 7, 2019, including your name, address, social security number, wages, withholdings, and employer's name and address.

What We Are Doing

We have arranged for you to receive 12 months of identity protection under the AllClear ID Alert Network at no cost to you. If you think others on your return need identity protection, we are happy to provide you additional activation codes by calling 1-888-436-3965.

We apologize for this inconvenience and will be providing you with two years of H&R Block tax preparation and Tax Identity Shield at no cost. Please look for an email from us within the next couple of weeks with information on how to redeem this offer. We value your business and would appreciate the opportunity to assist with your tax preparation needs in the future.

How AllClear ID Works

From the date that you set up your account, AllClear ID will enroll you in OnCall Credit Monitoring™ and you will receive OnCall Credit alerts regarding changes in your Trans Union credit file. Using your phone, you can review and verify these credit alerts. This service also includes a \$1,000,000 Identity Theft Insurance Policy, and 12 months enrollment in AllClear ID Fraud Resolution Services to assist with credit file restoration, if needed.

AllClear ID has a simple Internet-based verification and enrollment process. To sign up, go to <http://enroll.allclearid.com>. You will need to provide the redemption code that is listed below. Once you have entered your redemption code, click on "Sign up now" on the right side of the page and follow the web site's instructions. Please note that if you enroll online, part of the sign-up process may include receiving a phone call from AllClear ID soon after you initiate the registration process. You have 90 days from the receipt of the code to register.

Web Site: <http://enroll.allclearid.com>
Client Name: Redemption Code

Alternatively, if you do not wish to register over the Internet, you can enroll by phone at 1-866-979-2595. Representatives are available to assist you from 9 am – 5 pm Central time Monday through Saturday.

This service will be valid for one year from the date you register for it. If you have questions about AllClear ID or its coverage, please contact them directly at 1-866-979-2595.

What You Can Do and Steps We Recommend You Take

You may obtain information from the FTC and your State Attorney General about steps you can take to avoid identity theft. Please see the enclosure to learn more about other steps you can take to protect yourself.

Review your financial statements carefully. We encourage you to activate the AllClear ID service we're offering at no cost to you. Whether or not you accept the AllClear ID service, we recommend you remain vigilant about regularly reviewing personal financial statements, including your credit card and bank account statements.

Obtain a free credit report. You may request a free copy of your credit report once every 12 months by visiting <http://www.annualcreditreport.com> or by calling 1-877-322-8228 toll free. You can print a copy of the request form at <http://www.ftc.gov/bcp/menus/consumer/credit/rights.shtm>.

Review your credit report carefully. Look for accounts you did not open and inquiries from creditors that you did not initiate. Also, look for personal information, such as your home address or social security number that is inaccurate. If you see anything that's wrong or that you do not understand, call the credit reporting agency at the telephone number on the report.

For More Information

We regret this happened and understand that an incident of this nature can be unsettling. We strive to ensure a high level of data security and integrity for our clients. Should you have any questions or other concerns about this matter, please don't hesitate to contact H&R Block at 1-888-436-3965. This notice was not delayed due to a law enforcement investigation.



Bruce Daise
Chief Privacy Officer
H&R Block