

Name
Address
City, state zip



To Enroll, Please Call:
1-800-405-6108
Or Visit:
<https://www.myidmanager.com>
Enrollment Code:
<<XXXXXXXXXX>>

C/O CyberScout
7580 N. Dobson Rd. Ste. 201
Scottsdale, AZ 85256

August 15, 2019

<<First Name >> <<Last Name>>
<< Address1>> << Address2>>
<<City>>, <<State>> <<Zip>>

Re: Notice of Data Security Incident

Dear <<First Name >> <<Last Name>>:

I am writing to inform you of a data security incident that may have involved your personal information. Edinboro University Student Government Association (“EUSGA”) takes the privacy and security of your information very seriously and we are sending you this letter to provide you with complimentary credit and identity monitoring services and to inform you about steps you can take to protect your information.

What Happened?

On July 16, 2019, EUSGA discovered unauthorized access to EUSGA’s network. Upon learning of this incident, we immediately began an investigation. Our investigation confirmed that personal information maintained on our network may have been accessed without authorization. We are sending you this letter to inform you about the incident and to provide you with steps you can take to help protect your information.

What Information Was Involved?

The information involved may have included your name, and <<Social Security number or Tax ID Number>>.

What We Are Doing.

In response to this incident, we have taken steps to increase the security of our network. In addition, we are offering you Single Bureau Credit Report/Cyber Monitoring Services through CyberScout at no charge. These services provide you with alerts for twelve (12) months from the date of enrollment when changes occur to your Experian credit file. This notification is sent to you the same day that the change or update takes place with the bureau. The cyber monitoring will review the dark web and alert you if your personally identifiable information is found online. In addition, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud plus a \$1,000,000 insurance reimbursement policy. These services will be provided by CyberScout a company that specializes in identity theft education and resolution.

To enroll in CyberScout’s services, please log on to <https://www.myidmanager.com> and follow the instructions provided. When prompted, please provide the Enrollment code provided above. Enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

What You Can Do.

We suggest that you follow the recommendations on the following page to protect your personal information. In addition, we recommend that you review your financial account statements and if you notice any suspicious activity, contact your financial institution. We also encourage you to contact CyberScout with any questions and to

enroll in free identity and credit monitoring services by calling 1-800-405-6108 or going to <https://www.myidmanager.com> and using the Enrollment Code provided above. Please note that the deadline to enroll for the services is November 29, 2019.

For More Information: Further information about how to protect your personal information appears on the following page. If you have questions or need assistance, please call 1-800-405-6108 between 10:00 a.m. and 7:00 p.m. EST, Monday through Friday. Please accept our sincere apologies and know that we deeply regret any worry or inconvenience that this may cause you.

Sincerely,

A handwritten signature in cursive script that reads "Leslie Colonello".

Leslie Colonello
Director of Operations
Edinboro University Student Government Association

STEPS YOU CAN TAKE TO FURTHER PROTECT YOUR INFORMATION

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant and review your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the "FTC").

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can also contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-877-322-8228
www.transunion.com

Free Annual Report

P.O. Box 105281
Atlanta, GA 30348
1-877-322-8228
www.annualcreditreport.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 12 months. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: Under U.S. law, you have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC or from your respective state Attorney General about steps you can take toward preventing identity theft. You are encouraged to report suspected identity theft to the FTC. You may also report suspected identity theft to local law enforcement, including the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov, and
www.ftc.gov/idtheft
1-877-438-4338

Rhode Island

Attorney General
150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
401-274-4400

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include knowing what is in your file; disputing incomplete or inaccurate information; and requiring consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.

Personal Information of a Minor: You can request that each of the three national credit reporting agencies perform a manual search for a minor's Social Security number to determine if there is an associated credit report. Copies of identifying information for the minor and parent/guardian may be required, including birth or adoption certificate, Social Security card and government issued identification card. If a credit report exists, you should request a copy of the report and immediately report any fraudulent accounts to the credit reporting agency. You can also report any misuse of minor's information to the FTC at <https://www.identitytheft.gov/>. For more information about Child Identity Theft and instructions for requesting a manual Social Security number search, visit the FTC website: <https://www.consumer.ftc.gov/articles/0040-child-identity-theft>.