

[INSERT DATE]

[INSERT FIRST NAME][INSERT LAST NAME]

[ADDRESS 1][ADDRESS 2]

[CITY][STATE][ZIP]

RE: YOUR PERSONAL INFORMATION

We are writing to inform you of a recent incident concerning some limited personal information related to you. As you may be aware, an organization named AMCA, recently announced a breach of its computer systems. AMCA provided some limited services for Natera, Inc.

What Happened?

On May 15, 2019, Retrieval-Masters Creditors Bureau, Inc. (doing business as AMCA) notified Natera that Natera patients were affected by its breach, and at a later date provided Natera with a list of those individuals who may have been affected. AMCA has informed us that they are working with law enforcement authorities.

What Information Was Involved?

Because privacy is so important to Natera, when working with AMCA, Natera only provided AMCA with very limited information related to our patients. The personal information AMCA had related to you was your name, address, a Natera identification number, an AMCA account number, and your credit card number. The identification number and the account number were merely a means of tracking patients in the system, and cannot be used for any other purpose. You should have received a notification letter from AMCA, which included the opportunity to participate in complimentary credit monitoring and identify theft mitigation services. We encourage you to take advantage of that offer. If you did not receive a letter from AMCA (Retrieval-Masters Creditors Bureau, Inc.) please contact us at the phone number listed below.


What if I Have Questions?

If you have questions or concerns regarding this matter, or believe that someone has accessed this information about you, please contact Natera at 1-855-730-6777. You can also contact us at Privacyofficer@natera.com or by sending a letter to the following address:

Natera, Inc.
201 Industrial Road
Suite 410 - Attention: Privacy Officer
San Carlos, CA 94070

We truly regret that this incident has occurred and understand that it may cause you inconvenience. However, please be assured that we have taken steps to address this incident and remain committed to protecting the privacy and security of your personal information.

Sincerely,


Jerry Diffley

[INSERT DATE]

[INSERT FIRST NAME][INSERT LAST NAME]

[ADDRESS 1][ADDRESS 2]

[CITY][STATE][ZIP]

RE: YOUR PERSONAL INFORMATION

We are writing to inform you of a recent incident concerning some limited personal information related to you. As you may be aware, an organization named AMCA, recently announced a breach of its computer systems. AMCA provided some limited services for Natera, Inc.

What Happened?

On May 15, 2019, Retrieval-Masters Creditors Bureau, Inc. (doing business as AMCA) notified Natera that Natera patients were affected by its breach, and at a later date provided Natera with a list of those individuals who may have been affected. AMCA has informed us that they are working with law enforcement authorities.

What Information Was Involved?

Because privacy is so important to Natera, when working with AMCA, Natera only provided AMCA with very limited information related to our patients. As a result, even though your information may have been affected by AMCA's breach, the only personal information AMCA had related to you was your name, address, a Natera identification number and an AMCA account number. The identification number and the account number were merely a means of tracking patients in the system, and cannot be used for any other purpose.

What if I Have Questions?

If you have questions or concerns regarding this matter, or believe that someone has accessed this information about you, please contact Natera at 1-855-730-6777. You can also contact us at Privacyofficer@natera.com or by sending a letter to the following address:

Natera, Inc.
Attention: Privacy Officer
201 Industrial Road
Suite 410
San Carlos, CA 94070

We truly regret that this incident has occurred and understand that it may cause you inconvenience. However, please be assured that we have taken steps to address this incident and remain committed to protecting the privacy and security of your personal information.

Sincerely,


Jerry Diffley